

SARK-BULGARIA AD, that aims to be one of the leading companies in Europe in the production of Electrolytic Copper Wire production, has interiorized the quality policy consisting of the following indispensable elements to meet customer needs and expectations at the highest level, in-time and continuously.

- ❖ To produce quality products to meet the demands and expectations of our customers, and to maintain an incremental customer satisfaction by providing technical support before and after sales,
- ❖ In all of our fields of activity, to fulfil the requirements of our quality management system that enable us to become a pioneer organization and to ensure the continuous improvement of its effectiveness,
- ❖ To ensure the continuity of our products and make them in compliance with customer requests, national and international standards and legal regulations,
- ❖ Prioritizing the occupational health and safety of our employees ensuring the quality production, which is our common endeavor, to support their professional and social development and quality consciousness by continuing training programs and activities, and to ensure their motivation to be at the highest levels,
- ❖ To protect the environment and natural resources while continuing our activities,
- ❖ To ensure that the achievements we accomplished by the principals of our quality policy are sustainable, to aim to move them to higher levels, and ensure that the development of our brand awareness is within the common and primary objectives of our employees.

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HAYRETTİN ÇAYCI  
Chairman